



November 8, 2012

To whom it may concern,

J&J Worldwide Services provides services in many capacities to the U.S. Government around the world. I personally direct all operations for a contract that services all the maintenance in 61 Commissaries in the Continental US. We were recently looking for options to consider a possible change over from the contractor that we had been using since the start of this contract in April of 2010. Because of response time requirements and the level of quality and timeliness of work expected from the Defense Commissary Agency (DeCA) our choices were limited and options were few.

After spending several months working personally with Troy Jones and Tyler Bell on developing a transition plan and structure of service J&J felt extremely comfortable in pulling the trigger to make an across the board change out of Service Providers for Fire Suppression Systems in all 61 locations. In the time since the change out I have been impressed with the level of service and the professionalism of all of the ISA personnel and would recommend them to anyone in the market for a Fire Alarm Suppression Contractor.

In addition I would like to personally thank Troy and Tyler for the hours of work that they put into making for a smooth transition and an easy change over. The efforts and attention to detail that made our transition seamless and their service has been top notch.

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